# St Matthew's High Brooms CE Primary School

Powder Mill Lane Tunbridge Wells Kent TN4 9DY



### **Acceptable Use Policy**

Headteacher: Mrs Carolyn Pollard Chair of Governors: Mrs Karen Stevenson

Ratified: Sept 2023 Next Review: Sept 2024

Policy written by: Carolyn Pollard (Kent Template)

Fulfilling God-given potential

Dístinctive Christian Values-Honesty, Kindness, Respect, Responsibility



### **Learner Acceptable Use of Technology Statements**

### Early Years and Key Stage 1 (0-6)

I understand that the school Acceptable Use Policy will help keep me safe and happy online.

- I only use the internet when an adult is with me.
- I only click on links and buttons online when I know what they do.
- I keep my personal information and passwords safe.
- I only send messages online which are polite and friendly.
- I know the school can see what I am doing online when I use school computers and tablets
- I use the learnpads/ipads under the instruction of an adult.
- I always tell an adult/teacher/member of staff if something online makes me feel upset, unhappy, or worried.
- I can visit <u>www.thinkuknow.co.uk</u> to learn more about keeping safe online.
- I know that if I do not follow the rules, I will not be following the school behaviour rules and will receive an appropriate sanctions
- I have read and talked about these rules with my parents/carers.

### Shortened KS1 version (e.g. for use on posters)

- I only go online with a grown up
- I am kind online
- I keep information about me safe online
- I tell a grown up if something online makes me unhappy or worried

### Key Stage 2 (7-11)

I understand that the school Acceptable Use Policy will help keep me safe and happy online at home and at school.

### Safe

- I will behave online the same way as I behave in the classroom.
- I only send messages which are polite and friendly.
- I will only post pictures or videos on the internet if they are safe and appropriate, and if I have permission.
- I only talk with and open messages from people I know.
- I will only click on links if I know they are safe.
- I know that people I meet online may not always be who they say they are. If someone online suggests
  meeting up, I will immediately talk to an adult.



#### Learning

- I will use school PCs and tablets under instruction from my class teacher and save my work in the correct folders as directed by my class teacher.
- My own personal devices/mobile phone are not to be used in school unless I receive specific instruction to do so from my teacher.
- I always ask permission from an adult before using the internet.
- I only use websites and search engines that my teacher has chosen.
- I use school devices for school work unless I have permission otherwise.
- If I need to learn online at home, I will follow the rules set by my school.

#### Trust

- I know that not everything or everyone online is honest or truthful.
- I will check content on other sources like other websites, books or with a trusted adult.
- I always credit the person or source that created any work, images, or text I use.

### Responsible

- I keep my personal information safe and private online.
- I will keep my passwords safe and will not share them.
- I will not access or change other people's files or information.
- I will only change the settings on a device if a member of staff has allowed me to.

#### **Understand**

- I understand that the school internet filter is there to protect me, and I will not try to bypass it.
- I know that all school devices and systems are monitored to help keep me safe, including when I use them at home.
- I have read and talked about these rules with my parents/carers.
- I can visit www.thinkuknow.co.uk and www.childline.org.uk to learn more about being safe online.
- I know that if I do not follow the school rules then I will receive the appropriate sanctions from the school behaviour policy.

### Tell

- If I see anything online that I should not or that makes me feel worried or upset, I will minimise the page and tell an adult straight away.
- If I am aware of anyone being unsafe with technology, I will report it to a teacher.
- I know it is not my fault if I see or someone sends me something bad online. I always talk to an adult if I am not sure about something or if something happens online that makes me feel worried or frightened.

### **Learner Acceptable Use Policy Agreement Form**

Pupils sign the Home/School Agreement which specifically mentions: safe internet use, following school rules and talking to adults when something is worrying them.



### Parent/Carer Acceptable Use of Technology Policy

- 1. I know that my child will be provided with internet access and will use a range of IT systems in order to access the curriculum and be prepared for modern life whilst at St Matthew's.
- 2. I am aware that learners use of mobile technology and devices, such as mobile phones, is not permitted at St Matthew's.
- 3. I am aware that any internet and technology use using school equipment may be monitored for safety and security reasons, to safeguard both my child and the school systems. This monitoring will take place in accordance with data protection (including GDPR) and human rights legislation.
- 4. I understand that the school will take every reasonable precaution, including monitoring and filtering systems, to ensure that learners are safe when they use the school internet and systems. I understand that the school cannot ultimately be held responsible for the nature and content of materials accessed on the internet and using mobile technologies.
- 5. I understand that my child needs a safe and appropriate place to access remote learning if school is closed in response to Covid-19. I will ensure my child's access to remote learning is appropriately supervised. When accessing video learning, I will ensure they are an appropriate location (e.g. not in bed) and that they are suitably dressed.
- 6. I am aware that my child will receive online safety education to help them understand the importance of safe use of technology and the internet, both in and out of school.
- 7. I have read and discussed St Matthew's learner Acceptable Use of Technology Policy (AUP) with my child.
- 8. I will support school safeguarding policies and will ensure that I appropriately monitor my child's use of the internet outside of school and discuss online safety with them when they access technology at home.
- 9. I know I can seek support from the school about online safety, such as via the school website <a href="https://st-matthews-school.org">https://st-matthews-school.org</a> to help keep my child safe online at home.
- 10. I will support the school approach to online safety. I will role model safe and positive online behaviour for my child by sharing images, text, and video online responsibly.
- 11. I, together with my child, are aware of the importance of online safety, and will not deliberately upload or add any images, video, sounds or text that could upset, threaten the safety of or offend any member of the school community.
- 12. I understand that a partnership approach to online safety is required. If the school has any concerns about either my or my child's behaviour or safety online, then I will be contacted.
- 13. I understand that if I or my child do not abide by St Matthew's AUP, appropriate action will be taken. This could include sanctions being applied in line with school policies and if a criminal offence has been committed, the police being contacted.
- 14. I know that I can speak to the Designated Safeguarding Lead, Carolyn Pollard, my child's teacher or the headteacher if I have any concerns about online safety.

### **Parent/Carer Acknowledgement Form**

Parents/Carers sign the Home/School Agreement which specifically mentions: safe internet use, following school policies, online posting of pictures and use of social media.



### **Staff Acceptable Use of Technology Policy**

As a professional organisation with responsibility for safeguarding, all members of staff are expected to use St Matthew's IT systems in a professional, lawful, and ethical manner. To ensure that members of staff understand their professional responsibilities when using technology and provide appropriate curriculum opportunities for learners, they are asked to read and sign the staff Acceptable Use of Technology Policy (AUP).

Our AUP is not intended to unduly limit the ways in which members of staff teach or use technology professionally, or indeed how they use the internet personally, however the AUP will help ensure that all staff understand St Matthew's expectations regarding safe and responsible technology use, and can manage the potential risks posed. The AUP will also help to ensure that school systems are protected from any accidental or deliberate misuse which could put the safety and security of our systems or members of the community at risk.

### **Policy Scope**

- 1. I understand that this AUP applies to my use of technology systems and services provided to me or accessed as part of my role within St Matthew's both professionally and personally. This may include use of laptops, mobile phones, tablets, digital cameras, and email as well as IT networks, data and data storage, remote learning and online and offline communication technologies.
- 2. I understand that St Matthew's Acceptable Use of Technology Policy (AUP) should be read and followed in line with the school staff behaviour policy/code of conduct.
- 3. I am aware that this AUP does not provide an exhaustive list; all staff should ensure that technology use is consistent with the school ethos, school staff behaviour and safeguarding policies, national and local education and child protection guidance, and the law.

### **Use of School Devices and Systems**

- 4. I will only use the equipment and internet services provided to me by the school for example school provided laptops, tablets, mobile phones, and internet access, when working with learners.
- 5. I understand that any equipment and internet services provided by my workplace is intended for educational purposes and/or professional use and should only be accessed by members of staff. Reasonable personal use of setting IT systems and/or devices by staff is allowed.
- 6. Where I deliver or support remote learning, I will use only school approved systems. I will comply with the statements in the child protection policy addendum and online safety policy.

### **Data and System Security**

- 7. To prevent unauthorised access to systems or personal data, I will not leave any information system unattended without first logging out or securing/locking access.
  - o I will use a 'strong' password to access school systems.
  - o I will protect the devices in my care from unapproved access or theft.



- 8. I will respect school system security and will not disclose my password or security information to others.
- 9. I will not open any hyperlinks or attachments in emails unless they are from a known and trusted source. If I have any concerns about email content sent to me, I will report them to the ICT Technician.
- 10. I will not attempt to install any personally purchased or downloaded software, including browser toolbars, or hardware without permission from the ICT technician.
- 11. I will ensure that any personal data is kept in accordance with the Data Protection legislation, including GDPR in line with the school information security policies.
  - All personal data will be obtained and processed fairly and lawfully, only kept for specific purposes, held
    no longer than necessary and will be kept private and secure with appropriate security measures in
    place, whether used in the workplace, hosted online or accessed remotely.
  - Any data being removed from the school site, such as via email or on memory sticks or CDs, will be suitably protected. This may include data being encrypted by a method approved by the school.
- 12. I will not keep documents which contain school related sensitive or personal information, including images, files, videos, and emails, on any personal devices, such as laptops, digital cameras, and mobile phones. Where possible, I will use the school learning platform to upload any work documents and files in a password protected environment or school approved/provided VPN.
- 13. I will not store any personal information on the school IT system, including school laptops or similar device issued to members of staff, that is unrelated to school activities, such as personal photographs, files or financial information.
- 14. I will ensure that school owned information systems are used lawfully and appropriately. I understand that the Computer Misuse Act 1990 makes the following criminal offences: to gain unauthorised access to computer material; to gain unauthorised access to computer material with intent to commit or facilitate commission of further offences or to modify computer material without authorisation.
- 15. I will not attempt to bypass any filtering and/or security systems put in place by the school.
- 16. If I suspect a computer or system has been damaged or affected by a virus or other malware, I will report this to the ICT Technician as soon as possible.
- 17. If I have lost any school related documents or files, I will report this to the ICT Technician and school Data Protection Officer (https://www.satswana.com/)- as soon as possible.
- 18. Any images or videos of learners will only be used as stated in the school camera and image use policy.
  - I understand images of learners must always be appropriate and should only be taken with school provided equipment and taken/published where learners and their parent/carer have given explicit consent.(exceptions detailed in online safety policy eg on a school trip where personal phones may be used and then images deleted)



#### Classroom Practice

- 19. I am aware of the expectations relating to safe technology use in the classroom, safe remote learning, and other working spaces as listed in child protection and Safeguarding, online safety,

  Staff code of conduct.
- 20. I have read and understood the school's online safety policy which covers the requirements for use of mobile phones and personal devices and safe ICT use, including using appropriate devices, safe use of social media websites and the supervision of learners within the classroom and other working spaces.
- 21. I will promote online safety with the learners in my care and will help them to develop a responsible attitude to safety online, system use and to the content they access or create by:
  - exploring online safety principles as part of an embedded and progressive curriculum and reinforcing safe behaviour whenever technology is used.
  - creating a safe environment where learners feel comfortable to report concerns and say what they feel, without fear of getting into trouble and/or be judged for talking about something which happened to them online
  - involving the Designated Safeguarding Lead (DSL) (Carolyn Pollard) or a deputy as part of planning online safety lessons or activities to ensure support is in place for any learners who may be impacted by the content.
  - make informed decisions to ensure any online safety resources used with learners is appropriate.
- 22. I will report any filtering breaches (such as access to illegal, inappropriate, or harmful material) to the DSL in line with the school child protection and safeguarding policies.
- 23. I will respect copyright and intellectual property rights; I will obtain appropriate permission to use content, and if videos, images, text, or music are protected, I will not copy, share, or distribute or use them.

### **Use of Social Media and Mobile Technology**

- 24. I will ensure that my use of mobile devices and smart technology is compatible with my professional role, does not interfere with my work duties and takes place in line with the staff behaviour policy/code of conduct and the school mobile technology policy and the law.
- 25. I will ensure that my online reputation and use of IT and information systems are compatible with my professional role, does not interfere with my professional role, and in line with the staff behaviour policy/code of conduct, when using school and personal systems. This includes my use of email, text, social media and any other personal devices or mobile technology.
  - I will take appropriate steps to protect myself and my reputation online when using communication technology and social media as outlined in the online safety/staff code of conduct.
  - I am aware of the school expectations with regards to use of personal devices and mobile technology, including mobile phones as outlined in the online safety policy.



- I will not discuss or share data or information relating to learners, staff, school business or parents/carers on social media.
- I will ensure that my use of technology and the internet does not undermine my professional role or interfere with my work duties and is in accordance with the school behaviour policy/code of conduct and the law.
- 26. My electronic communications with current and past learners and parents/carers will be transparent and open to scrutiny and will only take place within clear and explicit professional boundaries.
  - I will ensure that all electronic communications take place in a professional manner via school approved and/or provided communication channels and systems, such as a school email address, user account or telephone number.
  - I will not share any personal contact information or details with learners, such as my personal email address or phone number.
  - o I will not add or accept friend requests or communications on personal social media with current or past learners and/or parents/carers. The school understands that some staff may have a personal connection and therefore accept a friend request this will be discussed with the DSL/Headteacher.
  - o If I am approached online by a learner or parents/carer, I will not respond and will report the communication to Designated Safeguarding Lead (DSL).
  - Any pre-existing relationships or situations that compromise my ability to comply with the AUP will be discussed with the DSL and/or headteacher.

### **Policy Concerns**

- 27. I will not upload, download, or access any materials which are illegal, such as child sexual abuse images, criminally racist material, adult pornography covered by the Obscene Publications Act.
- 28. I will not attempt to access, create, transmit, display, publish or forward any material or content online that is inappropriate or likely to harass, cause offence, inconvenience, or needless anxiety to any other person.
- 29. I will not engage in any online activities or behaviour that could compromise my professional responsibilities or bring the reputation of the school/setting into disrepute.
- 30. I will report and record concerns about the welfare, safety or behaviour of learners or parents/carers to the DSL in line with the school/setting child protection policy.
- 31. I will report concerns about the welfare, safety, or behaviour of staff to the headteacher, in line with the allegations against staff policy.

### **Policy Compliance and Breaches**

- 32. If I have any queries or questions regarding safe and professional practise online either in school or off site, I will raise them with the DSL and/or the headteacher.
- 33. I understand that the school may exercise its right to monitor the use of its information systems, including internet access and the interception of emails, to monitor policy compliance and to ensure the safety of learners



- and staff. This monitoring will be proportionate and will take place in accordance with data protection, privacy, and human rights legislation.
- 34. I understand that if the school believe that unauthorised and/or inappropriate use of school systems or devices is taking place, the school may invoke its disciplinary procedures as outlined in the staff behaviour policy/code of conduct.
- 35. I understand that if the school believe that unprofessional or inappropriate online activity, including behaviour which could bring the school into disrepute, is taking place online, the school may invoke its disciplinary procedures as outlined in the staff behaviour policy/code of conduct.
- 36. I understand that if the school suspects criminal offences have occurred, the police will be informed.

### **Staff Acknowledgement Form**

Staff sign a safeguarding form which specifically mentions the school's AUP, which is recorded on the Central Record.



### **Visitor and Volunteer Acceptable Use of Technology Policy**

As a professional organisation with responsibility for children's safeguarding, it is important that all members of the community, including visitors and volunteers, are aware of their professional responsibilities when using technology.

This AUP will help St Matthew's ensure that all visitors and volunteers understand the school expectations regarding safe and responsible technology use.

### **Policy Scope**

- 1. I understand that this Acceptable Use of Technology Policy (AUP) applies to my use of technology systems and services provided to me or accessed as part of my role within St Matthew's both professionally and personally. This may include use of laptops, mobile phones, tablets, digital cameras, and email as well as IT networks, data and data storage, remote learning systems and communication technologies.
- 2. I understand that St Matthew's AUP should be read and followed in line with the school staff behaviour policy/code of conduct.
- 3. I am aware that this AUP does not provide an exhaustive list; visitors and volunteers should ensure that all technology use is consistent with the school ethos, school staff behaviour and safeguarding policies, national and local education and child protection guidance, and the law.

### **Data and Image Use**

- 4. I will ensure that any access to personal data is kept in accordance with Data Protection legislation, including GDPR.
- 5. I understand that I can only take images or videos of learners with permission of the Headteacher. Any images or videos of learners will only be taken in line with the school camera and image use policy.

#### **Classroom Practice**

- 6. I am aware of the expectations regarding safe use of technology in the classroom and other working spaces, including appropriate supervision of learners.
- 7. I will support staff in reinforcing safe behaviour whenever technology is used on site and I will promote online safety with the children in my care.
- 8. I will immediately report any filtering breaches (such as access to illegal, inappropriate, or harmful material) to the Designated Safeguarding Lead (DSL) Carolyn Pollard in line with the school child protection and safeguarding policy.
- 9. I will respect copyright and intellectual property rights; I will obtain appropriate permission to use content, and if videos, images, text, or music is protected, I will not copy, share, or distribute or use it.

### **Use of Social Media and Mobile Technology**

10. I have read and understood the school policy which covers expectations regarding staff use of social media and mobile technology.



- 11. I will ensure that my online reputation and use of technology and is compatible with my role within the school. This includes my use of email, text, social media, social networking, gaming and any other personal devices or websites.
  - o I will take appropriate steps to protect myself online as outlined in the online safety policy.
  - I will not discuss or share data or information relating to learners, staff, school business or parents/carers on social media.
  - I will ensure that my use of technology and the internet will not undermine my role, interfere with my duties and will be in accordance with the school code of conduct/behaviour policy and the law.
- 12. My electronic communications with learners, parents/carers and other professionals will only take place within clear and explicit professional boundaries and will be transparent and open to scrutiny.
  - All communication will take place via school approved communication channels such as via a school provided email address, account or telephone number.
  - Communication will not take place via personal devices or communication channels such as via my personal email, social networking account or mobile phone number.
  - Any pre-existing relationships or situations that may compromise this will be discussed with the DSL and/or headteacher.

### **Policy Compliance, Breaches or Concerns**

- 13. If I have any queries or questions regarding safe and professional practise online either in school or off site, I will raise them with the Designated Safeguarding Lead and/or the headteacher.
- 14. I will not upload, download, or access any materials which are illegal, such as child sexual abuse images, criminally racist material, adult pornography covered by the Obscene Publications Act.
- 15. I will not attempt to access, create, transmit, display, publish or forward any material or content online that is inappropriate or likely to harass, cause offence, inconvenience, or needless anxiety to any other person.
- 16. I will not engage in any online activities or behaviour that could compromise my professional responsibilities or bring the reputation of the school into disrepute.
- 17. I understand that the school may exercise its right to monitor the use of school information systems, including internet access and the interception of emails, to monitor policy compliance and to ensure the safety of learners, staff and visitors/volunteers. This monitoring will be proportionate and will take place in accordance with data protection, privacy, and human rights legislation.
- 18. I will report and record concerns about the welfare, safety or behaviour of learners or parents/carers to the Designated Safeguarding Lead in line with the school child protection and safeguarding policy.
- 19. I will report concerns about the welfare, safety, or behaviour of staff to the headteacher, in line with the allegations against staff policy.
- 20. I understand that if the school believes that if unauthorised and/or inappropriate use, or unacceptable or inappropriate behaviour is taking place online, the school may invoke its disciplinary procedures.



21. I understand that if the school suspects criminal offences have occurred, the police will be informed.

### **Visitors/Volunteers Acknowledgement Form**

Volunteers sign a safeguarding form which specifically mentions safeguarding policies and where they can be accessed.

Posters are visible in the Reception Area, listing the DSLs, and St Matthew's commitment to safeguarding children.



### Wi-Fi Acceptable Use Policy

As a professional organisation with responsibility for children's safeguarding it is important that all members of the school community are fully aware of the school boundaries and requirements when using the school Wi-Fi systems, and take all possible and necessary measures to protect data and information systems from infection, unauthorised access, damage, loss, abuse and theft.

This is not an exhaustive list and all members of the school community are reminded that technology use should be consistent with our ethos, other appropriate policies, and the law.

- 1. The school provides Wi-Fi for the school community and allows access for education use only.
- 2. I am aware that the school will not be liable for any damages or claims of any kind arising from the use of the wireless service. The school takes no responsibility for the security, safety, theft, insurance, and ownership of any device used within the school premises that is not the property of the school.
- 3. The use of technology falls under St Matthew's Acceptable Use of Technology Policy (AUP), online safety policy and behaviour policy which all learners/staff/visitors and volunteers must agree to and comply with.
- 4. The school reserves the right to limit the bandwidth of the wireless service, as necessary, to ensure network reliability and fair sharing of network resources for all users.
- 5. School owned information systems, including Wi-Fi, must be used lawfully; I understand that the Computer Misuse Act 1990 makes the following criminal offences: to gain unauthorised access to computer material; to gain unauthorised access to computer material with intent to commit or facilitate commission of further offences or to modify computer material without authorisation.
- 6. I will take all practical steps necessary to make sure that any equipment connected to the school service is adequately secure, such as up-to-date anti-virus software, systems updates.
- 7. The school wireless service is not secure, and the school cannot guarantee the safety of traffic across it. Use of the school wireless service is done at my own risk. By using this service, I acknowledge that security errors and hacking are an inherent risk associated with any wireless network. I confirm that I knowingly assume such risk.
- 8. The school accepts no responsibility for any software downloaded and/or installed, email opened, or sites accessed via the school wireless service's connection to the internet. Any damage done to equipment for any reason including, but not limited to, viruses, identity theft, spyware, plug-ins or other internet-borne programs is my sole responsibility; and I indemnify and hold harmless the school from any such damage.
- 9. I will respect system security; I will not disclose any password or security information that is given to me. To prevent unauthorised access, I will not leave any information system unattended without first logging out or locking my login as appropriate.
- 10. I will not attempt to bypass any of the school security and filtering systems or download any unauthorised software or applications.



- 11. My use of school Wi-Fi will be safe and responsible and will always be in accordance with the school AUP and the law including copyright and intellectual property rights. This includes the use of email, text, social media, social networking, gaming, web publications and any other devices or websites.
- 12. I will not upload, download, access or forward any material which is illegal or inappropriate or may cause harm, distress or offence to any other person, or anything which could bring the school into disrepute.
- 13. I will report any online safety concerns, filtering breaches or receipt of inappropriate materials to the Designated Safeguarding Lead as soon as possible.
- 14. If I have any queries or questions regarding safe behaviour online, I will discuss them with Designated Safeguarding Lead or the headteacher.
- 15. I understand that my use of the school Wi-Fi may be monitored and recorded to ensure policy compliance in accordance with privacy and data protection legislation. If the school suspects that unauthorised and/or inappropriate use or unacceptable or inappropriate behaviour may be taking place, then the school may terminate or restrict usage. If the school suspects that the system may be being used for criminal purposes, the matter will be brought to the attention of the relevant law enforcement organisation.



## Acceptable Use Policy (AUP) for Remote Learning and Online Communication

These templates specifically address safer practice when running formal remote learning, including live streamed sessions, but can also apply to other online communication, such as remote parent meetings or pastoral activities. There is no expectation that staff should run formal live streamed sessions or provide pre-recorded videos; settings should implement the approaches that best suit the needs of their community and staff following appropriate discussions.

This content can either be used to create a standalone AUP or can be integrated into existing documents according to setting preference.

A remote learning AUP should be completed following a thorough evaluation of remote learning tools with approval from leadership staff. We recommend settings use existing systems and/or education focused platforms where possible, and that staff only use approved accounts and services to communicate with learners and/or parents/carers.

Additional information and guides on specific platforms can be found at:

- https://coronavirus.lgfl.net/safeguarding
- https://swgfl.org.uk/resources/safe-remote-learning/video-conferencing-for-kids-safeguarding-and-privacyoverview/

#### Further information and guidance for SLT and DSLs regarding remote learning:

- Local guidance:
  - Kelsi: Guidance for Full Opening in September
    - Online Safety Guidance for the Full Opening of Schools
  - The Education People: Safer remote learning during Covid-19: Information for School Leaders and DSLs'
- National guidance:
  - o DfE 'Safeguarding and remote education during coronavirus (COVID-19)
  - o SWGfL: Safer Remote Learning
  - o LGfL: Coronavirus Safeguarding Guidance
  - o NSPCC: Undertaking remote teaching safely
  - Safer Recruitment Consortium: 'Guidance for safer working practice for those working with children and young people in education settings Addendum' April 2020



### **Remote Learning AUP - Staff Statements**

### St Matthew's Staff Remote Learning AUP

The Remote Learning Acceptable Use Policy (AUP) is in place to safeguarding all members of St Matthew's community when taking part in remote learning following any full or partial school closures.

### **Leadership Oversight and Approval**

- 1. Remote learning will only take place using Teams or zoom. Information to online learning will be sent out via the school's Classdojo platform.
  - These have been assessed and approved by the Senior Leadership Team (SLT).
- 2. Staff will only use school managed or specific, approved professional accounts with learners and/or parents/carers.
  - Use of any personal accounts to communicate with learners and/or parents/carers is not permitted.
    - Any pre-existing relationships or situations which mean this cannot be complied with will be discussed with Carolyn Pollard, Designated Safeguarding Lead (DSL).
  - Staff will use work provided equipment where possible e.g. a school laptop, tablet, or other mobile device.
- 3. Online contact with learners and/or parents/carers will not take place outside of the operating times as defined by SLT:
  - 8:50am 3:15pm
- 4. All remote lessons will be formally timetabled; a member of SLT, DSL and/or head of department is able to drop in at any time.
- 5. Live streamed remote learning sessions will only be held with approval and agreement from the headteacher/a member of SLT.

### **Data Protection and Security**

- 6. Any personal data used by staff and captured when delivering remote learning will be processed and stored with appropriate consent and in accordance with our data protection policy <a href="https://st-matthews-school.org/our-school/policies">https://st-matthews-school.org/our-school/policies</a>
- 7. All remote learning and any other online communication will take place in line with current school confidentiality expectations as outlined in Confidentiality policy.
- 8. Staff will not record lessons or meetings using personal equipment unless agreed and risk assessed by SLT and in line with our data protection policy requirements.
- 9. Only members of St Matthew's community will be given access to approved systems.
- 10. Access to approved systems will be managed in line with current IT security expectations as outlined in online safety policy

### **Session Management**

- 11. Staff will record the length, time, date, and attendance of any sessions held.
- 12. Appropriate privacy and safety settings will be used to manage access and interactions. This includes: language filters, disabling/limiting chat, staff not permitting learners to share screens, keeping meeting IDs private, use of waiting rooms/lobbies or equivalent.
- 13. When live streaming with learners:



- contact will be made via classdojo or parents' email accounts.
- contact will be made via a parents/carer account.
- staff will mute/disable learners' videos and microphones.
- at least 2 members of staff will be present.
  - o If this is not possible, SLT approval will be sought.
- 14. A pre-agreed invitation/email detailing the session expectations will be sent to those invited to attend.
  - Access links should not be made public or shared by participants.
  - Learners and/or parents/carers should not forward or share access links.
  - If learners/parents/carers believe a link should be shared with others, they will discuss this with the member of staff running the session first.
  - Learners are encouraged to attend lessons in a shared/communal space or room with an open door and/or when appropriately supervised by a parent/carer or another appropriate adult.
- 15. Alternative approaches and/or access will be considered/provided to those who do not have access.

### **Behaviour Expectations**

- 16. Staff will model safe practice and moderate behaviour online during remote sessions as they would in the classroom.
- 17. All participants are expected to behave in line with existing school policies and expectations. This includes:
  - Appropriate language will be used by all attendees.
  - Staff will not take or record images for their own personal use.
  - Setting decisions about if other attendees can or cannot record events for their own use, and if so, any expectations or restrictions about onward sharing.
- 18. Staff will remind attendees of behaviour expectations and reporting mechanisms at the start of the session.
- 19. When sharing videos and/or live streaming, participants are required to:
  - wear appropriate dress.
  - ensure backgrounds of videos are neutral (blurred if possible).
  - ensure that personal information and/or unsuitable personal items are not visible, either on screen or in video backgrounds.
- 20. Educational resources will be used or shared in line with our existing teaching and learning policies, taking licensing and copyright into account.

#### **Policy Breaches and Reporting Concerns**

- 21. Participants are encouraged to report concerns during remote and/or live streamed sessions via email or Classdojo messaging.
- 22. If inappropriate language or behaviour takes place, participants involved will be removed by staff, the session may be terminated, and concerns will be reported to SLT.
- 23. Inappropriate online behaviour will be responded to in line with existing policies such as acceptable use of technology, allegations against staff, anti-bullying and behaviour.
- 24. Sanctions for deliberate misuse will be discussed on an individual basis with SLT.
- 25. Any safeguarding concerns will be reported to Carolyn Pollard, Designated Safeguarding Lead, in line with our child protection policy.



### **Staff Acknowledgement Form**

Staff sign a safeguarding form which specifically mentions the school's AUP, which is recorded on the Central Record.

### **Acknowledgements and thanks**

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